

# How To Read Your New Utility Bill



Your new utility bill has several changes which we hope will help you understand your bill more easily.

1 A summary of all activities and dates appears in the top right corner. The header will show whether your bill is a First, Final or Adjusted Bill, if applicable.

2 This section includes account info such as the name on the account and account number.

3 This section includes water meter, meter readings, and usage in Hundred Cubic Feet (HCF) and gallons (Gal). (1HCF = 748 gallons)

## Water Conservation info is a new addition to your bill:

- Water Allowance – The water usage assigned to meet conservation requirements.
- Exceedance – The water usage over the Water Allowance.
- Next Estimated Allowance – The approximate water allowance for the next ~60 days. Your actual allowance may vary depending on the number of days in the next billing cycle.

4 Here you'll find your history of water use and allowance, so you can compare consumption and track your water efficiency.

5 A complete breakdown of water charges is shown here.

6 A complete breakdown of sewer charges is shown here.

7 This section shows a complete breakdown of charges including: Refuse, Recycling and Organics service (with the number and frequency of service), Street Sweeping and other charges such as Bulky Item Collections or Additional Service of the Refuse, Recycling or Organics containers.

8 Detachable paystub located at the bottom of your bill. Detach this stub and return it with your payment. The address on the front of this paystub must be visible through the window on the return envelope when payment is mailed. See the back of the bill for other forms of payment and info.

9 Be sure to check this message box for important messages and announcements.

10 Note: If your account is enrolled in AutoPay, you'll see a "Do Not Pay" message here on the stub

### Utilities Account Statement

#### ACCOUNT SUMMARY

|                         |                   |
|-------------------------|-------------------|
| Previous Balance        | \$146.05          |
| Payment(s)              | \$-146.05         |
| Balance Forward         | \$0.00            |
| Current Charges         | \$178.03          |
| <b>TOTAL AMOUNT DUE</b> | <b>\$178.03</b>   |
| <b>BILL DATE</b>        | <b>07/07/2015</b> |
| <b>DUE DATE</b>         | <b>08/10/2015</b> |

#### WATER CHARGES

|                            | Rate   | Usage | Charges        |
|----------------------------|--------|-------|----------------|
| Tier 1                     | \$2.73 | 14    | \$38.22        |
| Tier 2                     | \$4.09 | 4     | \$16.36        |
| Utility Users Tax          |        |       | \$5.46         |
| <b>TOTAL WATER CHARGES</b> |        |       | <b>\$60.04</b> |

#### SEWER CHARGES

|                            |               |                |
|----------------------------|---------------|----------------|
| Flow Charge                | \$4.65x.51x18 | \$42.69        |
| Utility Users Tax          |               | \$4.27         |
| <b>TOTAL SEWER CHARGES</b> |               | <b>\$46.96</b> |

#### RESOURCE RECOVERY & RECYCLING CHARGES

|                             |         |     |                |
|-----------------------------|---------|-----|----------------|
| 68G Container               | \$73.77 | 1.0 | \$71.03        |
| <b>TOTAL REFUSE CHARGES</b> |         |     | <b>\$71.03</b> |

#### ACCOUNT INFORMATION

Account Number: 00123456-07  
 Name: JOHN DOE  
 Service Address: 123 MAIN ST  
 Bill Type: REGULAR  
 Account Type: SINGLE FAMILY

#### WATER USAGE INFORMATION

| Meter      | Read Dates |            | Billing Days | Dwelling Units | Meter Size |
|------------|------------|------------|--------------|----------------|------------|
|            | Present    | Previous   |              |                |            |
| 0025076621 | 06/22/2015 | 04/20/2015 | 63           | 1              | 0.75       |

| Meter Readings |         |          | Usage (HCF) | Usage (Gal) | Avg Daily Usage (Gal) |
|----------------|---------|----------|-------------|-------------|-----------------------|
| Code           | Present | Previous |             |             |                       |
| MR             | 5295    | 5277     | 18          | 13,464      | 214                   |

| Water Allowance (HCF) | Exceedance (HCF) | Next Estimated Allowance (HCF) |
|-----------------------|------------------|--------------------------------|
| 22                    | 0                | 22                             |

#### YOUR WATER USAGE HISTORY (in HCF)

Please return this portion along with your payment. See reverse side for important information.

#### ACCOUNT INFORMATION

Account Number: 00123456-07  
 Service Address: 123 MAIN ST  
 Balance Forward: \$0.00  
**TOTAL AMOUNT DUE**: \$178.03  
**DUE DATE**: 08/10/2015

#### AMOUNT ENCLOSED

PRE-AUTHORIZED BANK DRAFT - DO NOT PAY

MON0708T  
 4000000077 77/1

JOHN DOE  
 123 MAIN STREET  
 SANTA MONICA, CA 90401

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 FINANCE BILLING & COLLECTIONS  
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